



Payment/Shipping Policy Information

Thank you for doing business with 49 Bespoke Inc.

Payment Policy - Accepted Methods of Payment Credit Card (Visa or MasterCard)

Credit Card Charges - Your credit card will be charged when your order is shipped. If we are not able to fulfill your order for any reason, we will contact you immediately.

For Cheque/Money Order Sales Please Call or Send Your Information to the Address Below

Shipping Policy Turnaround

All orders are shipped within 48 hours Monday - Friday 10am - 6pm or we will inform you if there are delays and for what reason. With the significant changes in supplier shipping policies, we are no longer able to provide free shipping. Shipping charges will be on the quotes sent and customers are welcome to provide their own shipping preferences. We will continue to ship to all locations; however, we are no longer able to ship to PO boxes or freight forwarding companies.

Carriers - We may use the following carriers to deliver your orders: FEDEX, UPS, CanPar, Canada Post, DHL, Purolator, Dicom, Freigthera, etc.

Order Tracking

When a tracking # is provided by the shipping carrier, we will update your order with the tracking information.

Shipping Rates

The rate charged for the shipping of your order is based on the weight (real or volume) of your products, and your location. That rate will be reflected on your quote or if it is an online order it will show before the final checkout page.

Back Orders

If an item goes on back order, we will ship you the part of your order that is in stock. When the item becomes available, we will ship you the rest of your order. You will not be charged any additional shipping and handling for the second shipment if required.

Contact Us

If you have any questions on how to return your item to us, please contact us.

49 Bespoke Inc. – 137 Buttermill Avenue, Concord, ON L4K 3X5 T: 416-661-4499 F: 613-661-8903

E: 49@49Bespoke.com W: www.49Bespoke.com