

WARRANTY POLICY

Schwalbe Tires North America, Inc. is a daughter company of Ralf Bohle GmbH, the owner and manufacturer of Schwalbe brand products. Schwalbe Tires North America, Inc. is the exclusive importer/exporter of the Schwalbe brand for North and South America.

Our obligation is specific to the issuing of a credit note or the replacement of a warranty department qualified factory defective Schwalbe product.

For the purpose of Quality Control, we are required by Ralf Bohle GmbH (the owner and manufacturer of Schwalbe brand products) to adhere to their policies and procedures for warranty inspection and reporting.

If you want your Schwalbe product to be inspected and assessed by the SNA Warranty Department for a possible factory warranty defect, please fill out the form provided at the link below.

The form requires that you upload clear, legible digital photo(s) of the item in question. Failure to do so will delay your warranty assessment. Please do not dispose of the tire until you receive a response for the SNA Warranty Department.

You should prepare the following photos before you proceed to the form:

Photo showing tire name:



Photo of production code inside of tire: **NOT THE BARCODE** Sending a photo of the barcode will delay the processing of your warranty claim!



Photo(s) of the defect:



Tip: For a clear tire image place the tire closely against a solid background. The auto focus generally has a difficult time focusing on a matte black surface and will usually focus on anything but the tire.